# Installation, Operation, and Maintenance

## Variable Refrigerant Flow (VRF) System MSP Duct Indoor Unit Series

Models:

4TVD00\*\*D100N\*

#### A SAFETY WARNING

Only qualified personnel should install and service the equipment. The installation, starting up, and servicing of heating, ventilating, and air-conditioning equipment can be hazardous and requires specific knowledge and training. Improperly installed, adjusted or altered equipment by an unqualified person could result in death or serious injury. When working on the equipment, observe all precautions in the literature and on the tags, stickers, and labels that are attached to the equipment.



#### Introduction

Read this manual thoroughly before operating or servicing this unit.

#### Warnings, Cautions, and Notices

Safety advisories appear throughout this manual as required. Your personal safety and the proper operation of this machine depend upon the strict observance of these precautions.

The three types of advisories are defined as follows:

**A**WARNING

Indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.

**A**CAUTION

Indicates a potentially hazardous situation which, if not avoided, could result in minor or moderate injury. It could also be used to alert against unsafe practices.

NOTICE

Indicates a situation that could result in equipment or property-damage only accidents.

#### **Important Environmental Concerns**

Scientific research has shown that certain man-made chemicals can affect the earth's naturally occurring stratospheric ozone layer when released to the atmosphere. In particular, several of the identified chemicals that may affect the ozone layer are refrigerants that contain Chlorine, Fluorine and Carbon (CFCs) and those containing Hydrogen, Chlorine, Fluorine and Carbon (HCFCs). Not all refrigerants containing these compounds have the same potential impact to the environment. Trane advocates the responsible handling of all refrigerants-including industry replacements for CFCs and HCFCs such as saturated or unsaturated HFCs and HCFCs.

## Important Responsible Refrigerant Practices

Trane believes that responsible refrigerant practices are important to the environment, our customers, and the air conditioning industry. All technicians who handle refrigerants must be certified according to local rules. For the USA, the Federal Clean Air Act (Section 608) sets forth the requirements for handling, reclaiming, recovering and recycling of certain refrigerants and the equipment that is used in these service procedures. In addition, some states or municipalities may have additional requirements that must also be adhered to for responsible management of refrigerants. Know the applicable laws and follow them.

#### **A** WARNING

## Proper Field Wiring and Grounding Required!

Failure to follow code could result in death or serious injury.

All field wiring MUST be performed by qualified personnel. Improperly installed and grounded field wiring poses FIRE and ELECTROCUTION hazards. To avoid these hazards, you MUST follow requirements for field wiring installation and grounding as described in NEC and your local/state/national electrical codes.

#### **A** WARNING

## Personal Protective Equipment (PPE) Required!

Failure to wear proper PPE for the job being undertaken could result in death or serious injury. Technicians, in order to protect themselves from potential electrical, mechanical, and chemical hazards, MUST follow precautions in this manual and on the tags, stickers, and labels, as well as the instructions below:

- Before installing/servicing this unit, technicians MUST put on all PPE required for the work being undertaken (Examples; cut resistant gloves/sleeves, butyl gloves, safety glasses, hard hat/bump cap, fall protection, electrical PPE and arc flash clothing).
   ALWAYS refer to appropriate Material Safety Data Sheets (MSDS)/Safety Data Sheets (SDS) and OSHA guidelines for proper PPE.
- When working with or around hazardous chemicals, ALWAYS refer to the appropriate MSDS/SDS and OSHA/GHS (Global Harmonized System of Classification and Labelling of Chemicals) guidelines for information on allowable personal exposure levels, proper respiratory protection and handling instructions.
- If there is a risk of energized electrical contact, arc, or flash, technicians MUST put on all PPE in accordance with OSHA, NFPA 70E, or other country-specific requirements for arc flash protection, PRIOR to servicing the unit. NEVER PERFORM ANY SWITCHING, DISCONNECTING, OR VOLTAGE TESTING WITHOUT PROPER ELECTRICAL PPE AND ARC FLASH CLOTHING. ENSURE ELECTRICAL METERS AND EQUIPMENT ARE PROPERLY RATED FOR INTENDED VOLTAGE.

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#### **A WARNING**

#### Follow EHS Policies!

Failure to follow instructions below could result in death or serious injury.

- All Ingersoll Rand personnel must follow Ingersoll Rand Environmental, Health and Safety (EHS) policies when performing work such as hot work, electrical, fall protection, lockout/tagout, refrigerant handling, etc. All policies can be found on the BOS site. Where local regulations are more stringent than these policies, those regulations supersede these policies.
- Non-Ingersoll Rand personnel should always follow local regulations.

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#### **Revision History**

Revision Change

H Removed slim duct (4TVL\*\*) model information. Removed 4TVD0054\*\* model.

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## **Model Number Description**

Digit 1 — Refrigerant

**4** = R410A

Digit 2 — Brand name

**T** = Trane

Digit 3 — System type

**V** = Variable Refrigerant Flow

Digit 4 — Configuration type

**D** = Concealed ducted

Digit 5 — Reserved for future use

0 = Standard

Digit 6, 7, 8 — Nominal capacity  $(Btu/h \times 1,000)$ 

**007** = 7,500 Btu/h

**009** = 9,000 Btu/h

**012** = 12,000 Btu/h

**015** = 15,000 Btu/h

018 = 18,000 Btu/h

**024** = 24,000 Btu/h

**027** = 27,000 Btu/h

**030** = 30,000 Btu/h

**036** = 36,000 Btu/h

**048** = 48,000 Btu/h

Digit 9 — Major development sequence

 $\mathbf{A} = \text{First development sequence}$ 

**B** = Second development sequence

**C** = Third development sequence

**D** = Fourth development sequence

Digit 10 — Electric power supply characteristics

1 = 208 - 230/60/1

Digit 11 - Reserved for future use

**0** = Not currently used

Digit 12 — Reserved for future use

**0** = Not currently used

Digit 13 — Region of sale

**N** = North America (UL or ETL)

Digit 14 — Minor design sequence

**A** = First design sequence

**B** = Second design sequence

 $\mathbf{C}$  = Third design sequence

**D** = Fourth design sequence

## **Preparing for Installation**

#### **Accessories**

In addition to product literature, the following accessories are supplied with this unit.

Note: Select proper accessory based on field connection.

Templat	Insula- tion for refriger- ant pipe, in	Insula- tion for refriger- ant pipe, out	Drain insula- tion	Cable tie	Drain hose insula- tion	Flexible hose	Flexible hose clamp	Reducer	Grommet
0 0									

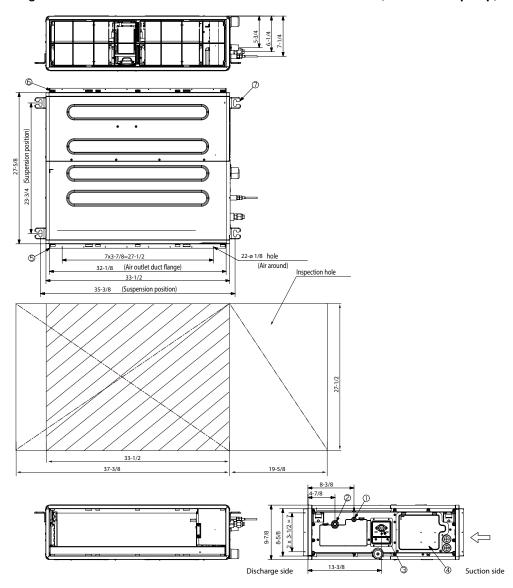
#### **Location Considerations**

When deciding on a location for the indoor unit, the following factors must be considered:

- The air inlet and outlet must be unobstructed.
- Choose a flat surface where the structure can bear the weight and vibration of the indoor unit.
- Pre-plan for easy and short routing of the refrigerant tubing and wiring to the outdoor unit.
- The air must circulate freely in the area to be cooled/heated.
- Sufficient clearance must be maintained around the unit.
- Condensate must be managed correctly and safety stored away from the unit.
- The unit must not be installed in an area that is damp or could come into contact with water (such as a laundry room).
- The unit must not be exposed to direct sunshine or to other direct heat sources.
- The filter must be able to be removed and cleaned easily.
- The unit should be placed as far as possible from fluorescent lights so the remote control is not subject to interference.
- Care should be taken to prevent harmonics generated by loose or unsupported material in close proximity to a running unit.
- The unit must not be installed in an area that is exposed to salt, machine oil, sulfide gas, or corrosive environmental conditions.

## **Unit Dimensions**

Figure 1. Unit dimensions: 4TVD0007/0009/0012/0015/0018\*\* (built-in drain pump)



No.	Name	Description
1	Liquid pipe connection	1/4
2	Gas pipe connection	1/2
3	Drain pipe connection	3/4
4	Power supply/communications connection	-
5	Air discharge grill flange	-
6	Air filter	_
7	Mounting hooks	3/8 or M10

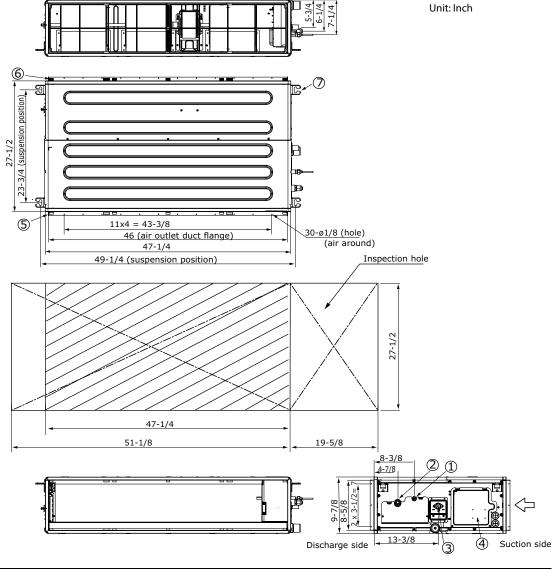


Figure 2. Unit dimensions: 4TVD0024/0027/0030\*\* (built-in drain pump)

No.	Name	Description
1	Liquid pipe connection	3/8
2	Gas pipe connection	5/8
3	Drain pipe connection	3/4 ID (OD 1)
4	Power supply/communications connection	-
5	Air discharge grill flange	-
6	Air filter	_
7	Mounting hooks	3/8 or M10

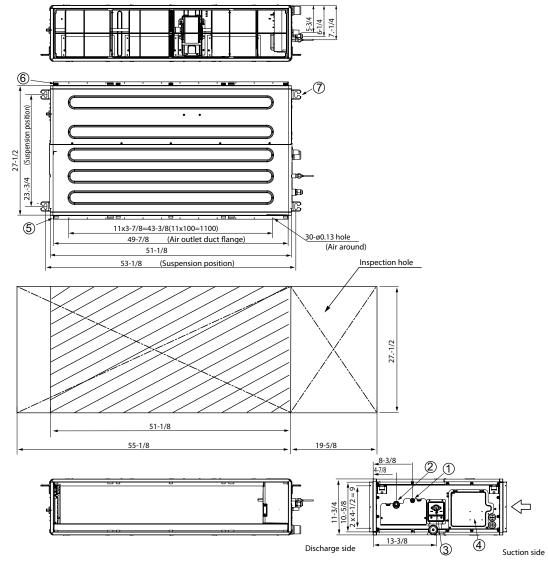


Figure 3. Unit dimensions: 4TVD0036/0048\*\* (built-in drain pump)

No.	Name	Description
1	Liquid pipe connection	3/8
2	Gas pipe connection	5/8
3	Drain pipe connection	OD 3/4
4	Power supply/communications connection	_
5	Air discharge grill flange	-
6	Air filter	_
7	Mounting hooks	3/8 or M10

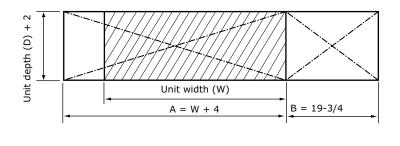
#### **Service Clearances**

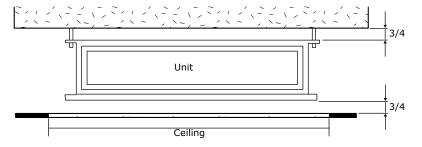
#### **A** CAUTION

#### Avoid Contact with Fan Motor Blower!

Failure to follow instructions below could result in minor to moderate injury or equipment damage.

Install the unit at least 7.54 ft (2.2 m) from the floor to avoid the possibility of contact with the fan motor blower while cleaning the duct.

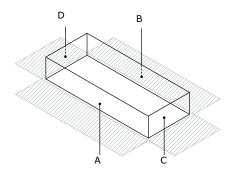




Note: If the unit is installed in a ceiling that does not have removable tiles, make allowances for servicing the unit by creating an access hole. If the unit is installed more than 39 in. above the floor, the access hole must be the size of "B." If the unit is installed less than 39 in. above the floor, the access hole must be the size of "A" + "B" both.

#### **Unit Insulation for High-Humidity Applications**

For high-humidity applications, insulate the unit prior to mounting it. Use the following guidelines:



	Insulation (Unit: inch)					
Indoor unit	A and B	C and D				
4TVD0007**						
4TVD0009**						
4TVD0012**	33-1/2 x 27-1/2	27-1/2 x 9-7/8				
4TVD0015**						
4TVD0018**						
4TVD0024**						
4TVD0027**	47-3/16 x 25-9/16	27-9/16 x 9-7/8				
4TVD0030**						
4TVD0036**	E1 1/0 x 27 E/16	27 F/9 v 11 7/9				
4TVD0048**	- 51-1/8 x 27-5/16	27-5/8 x 11-7/8				

**Note:** Use an insulation thickness of at least 3/8 in.

#### Installation

Review "Location Considerations" before proceeding with the installation.

Follow the procedures in these sections in the order given.

**Note:** Remove the two shipping cushions underneath the blower housings before installing the unit.

#### **Mounting the Unit**

If the ceiling is already constructed, piping must be laid into position before placing the unit inside the ceiling.

#### **A** WARNING

#### Risk of Roof Collapsing!

Failure to ensure proper structural roof support could cause the roof to collapse, which could result in death or serious injury and property damage.

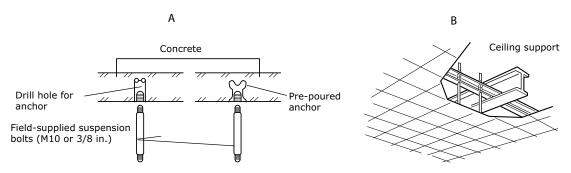
Confirm with a structural engineer that the roof structure is strong enough to support the combined weight of the roofcurb, the unit, and any accessories.

To mount the unit:

1. Place the template on the spot where the unit is to be installed and mark the holes.

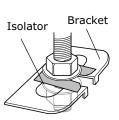
**Note:** The template may shrink or stretch slightly due to heat or humidity. Before drilling holes, verify proper dimensions between the marks.

2. Determine the appropriate type of suspension bolts and anchors according to the ceiling type. Insert bolt anchors into existing ceiling supports (A) or construct a suitable support (B).



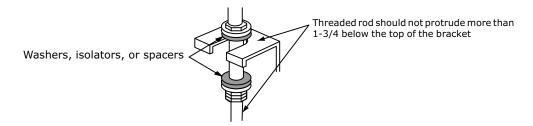
- 3. Install suspension bolts at all four locations.
- 4. Screw two nuts to each suspension bolt, leaving space between the nuts for hanging the unit.

**Note:** If the suspension bolts are longer than 59 in. or vibrations are a concern, place isolators on the brackets to absorb vibrations.

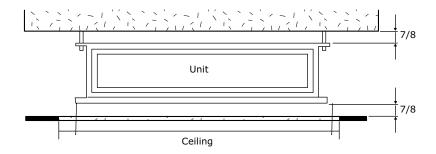


- 5. Hang the unit by its support brackets between the two nuts.
- 6. If pad stoppers or isolators are used to absorb vibrations, place them on the brackets.

7. Tighten the nuts to suspend the unit following the guidelines in the figure below.



8. Maintain proper spacing between the unit and the ceiling; refer to the following figure.

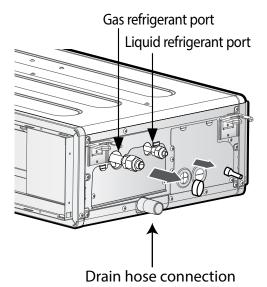


## **Purging the Unit**

The unit is shipped from the factory with a holding charge of nitrogen. All of this gas must be purged from the unit.

To purge the unit, unscrew the pinch pipes from the ends of both gas and liquid refrigerant pipes. Make sure all gas has escaped before connecting the piping.

**Note:** To prevent dirt or foreign objects from getting into the pipes during installation, do not remove the pinch pipes completely until you are ready to connect the piping.



Note: The designs and shape are subject to change according to the model.

#### **Installing Refrigerant Piping**

Connect field-supplied piping using flared connections (not supplied) or by brazing. The large unit port is for gas refrigerant; the small one is for liquid refrigerant. Cut or extend field-supplied piping as needed. Use the following procedures.

#### **NOTICE**

#### System Damage!

Failure to follow this procedure could result in system damage.

If brazing is used for connecting pipes, a nitrogen purge is required to prevent the formation of copper oxides inside the piping.

- Before connecting the pipes, make sure they are free of dirt and debris.
- Use insulated, unwelded, degreased, and deoxidized copper pipe (Cu-DHP type according to ISO 1337 or UNI EN 12735-1) suitable for an operating pressure of at least 609.15 psi and a burst pressure of at least 3002.28 psi. Copper pipe for hydro-sanitary applications is unsuitable.
- For sizing and limits (height difference, line length, maximum bends, refrigerant charge, and so on) see the outdoor unit installation manual.
- All refrigerant connections must be accessible for servicing and maintenance.

#### **Pipe Cutting**

#### Required tools:

- Pipe cutter
- Reamer
- · Pipe holder
- 1. Using a pipe cutter, cut the pipe so that the cut edge is at 90° to the side of the pipe.
- 2. Use a reamer to remove all burrs at the cut edge.

See examples of correctly and incorrectly cut pipes.









#### **Nitrogen Flushing While Brazing**

#### NOTICE

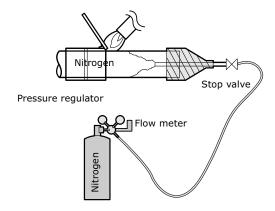
#### Avoid Unit Damage!

Failure to follow instruction below could result in damage to the unit, capacity loss, and reduced long-term reliability.

Do not braze pipe connections without performing nitrogen flushing.

While brazing refrigerant pipes, flush them with nitrogen gas. Use a pressure regulator to maintain a flow rate of  $1.76~{\rm ft}^3/{\rm h}$  or more.

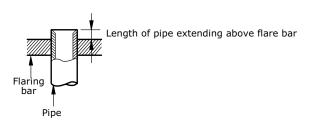
Figure 4. Nitrogen flushing while brazing refrigerant pipes



#### **Flared Pipe Connections**

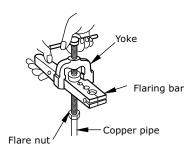
Clutch type and wing nut type flare tools are available for flared pipe connections.

- 1. Slide the flare nut over the pipe to be flared.
- 2. Slide the end of the pipe into the hole on the flaring bar that fits the pipe, leaving a length of pipe, determined by tool type (see table), extending above the flaring bar. Clamp it down.



	Conventional flare tool			
R-410A clutch type	Clutch type	Wing nut type		
0-0.020 in.	0.04-0.06 in.	0.6-0.08 in.		
	3			

- 3. Attach the yoke to the flaring bar, centering the conical part over the end of the pipe that is extending above the flaring bar.
- 4. Tighten the yoke securely to flare the end of the pipe.



5. Remove the pipe. The end of the pipe that you flared should look like the end of a trumpet. See examples of correctly and incorrectly flared pipes.



6. Align the pipes and tighten the flare nuts manually and then with a spanner torque wrench, applying the torque according to pipe dimensions:

Outer diameter in.	Connection torque (ft-lb)	Flare dimension (in.)	Flare shape (in.)
1/4	10.3−13.3 ft·lb	0.34-0.36	~
3/8	25.1-31.0 ft·lb	0.50-0.52	R.016031
1/2	36.1-45.0 ft·lb	0.64-0.65	450,
5/8	50.2−60.5 ft·lb	0.76-0.78	

## **Leak Testing Pipe Connections**

Before leak testing pipe connections, read all safety precautions and notes.

#### **A WARNING**

#### Confined Space Hazards!

Failure to follow instructions below could result in death or serious injury.

Do not work in confined spaces where refrigerant or other hazardous, toxic or flammable gas may be leaking. Refrigerant or other gases could displace available oxygen to breathe, causing possible asphyxiation or other serious health risks. Some gases may be flammable and or explosive. If a leak in such spaces is detected, evacuate the area immediately and contact the proper rescue or response authority.

#### **A WARNING**

#### **Explosion Hazard!**

Failure to follow safe leak test procedures below could result in death or serious injury or equipment or property-only-damage.

Never use an open flame to detect gas leaks. Use a leak test solution for leak testing.

#### **A** WARNING

#### **Explosion Hazard!**

Failure to follow these instructions could result in death or serious injury or equipment or property-only damage.

Use only dry nitrogen with a pressure regulator for pressurizing unit. Do not use acetylene, oxygen or compressed air or mixtures containing them for pressure testing. Do not use mixtures of a hydrogen containing refrigerant and air above atmospheric pressure for pressure testing as they may become flammable and could result in an explosion. Refrigerant, when used as a trace gas should only be mixed with dry nitrogen for pressurizing units.

#### **A WARNING**

#### **Explosion Hazard!**

Failure to follow instruction below could result in death or serious injury.

Do not exceed unit nameplate design pressures when leak testing system.

#### NOTICE

#### Refrigerant Pipe Damage!

Overfilling the refrigerant pipe with nitrogen could result in pipe damage.

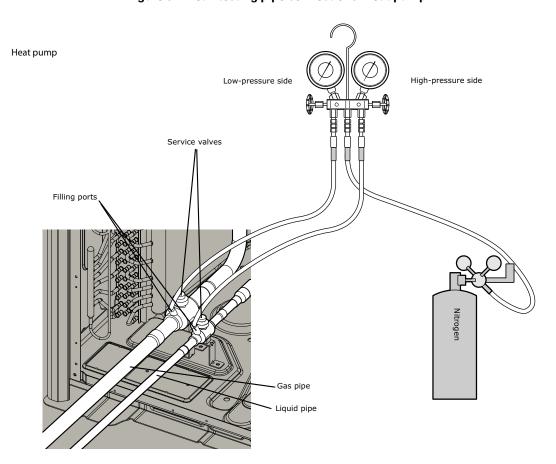
When performing a leak test, use a pressure regulator to prevent an excess amount of nitrogen (over 594.6 psi [4.1 MPa]) from entering the pipe.

- All required pipe leak testing must be completed in accordance with national and/or local codes.
- Use R-410A refrigerant gas as a tracer for leak detection.
- Use oil-pumped dry nitrogen to develop required test pressures.
- Use tools rated for R-410A refrigerant.
- Perform the leak test with the outdoor unit service valves closed.
- Do not remove the Schrader core from the service valves.
- Leak test only one circuit at a time to minimize system exposure to potentially harmful moisture in the air.

To perform the test:

- 1. Connect the refrigerant manifold gauge hoses to the liquid side and gas side service ports on the unit, and connect the center hose to a nitrogen gas tank fitted with a pressure regulator (see Figure 5, p. 19 and Figure 6, p. 20).
- 2. Fill the lines with nitrogen as described:
  - To 72 psi for 5 minutes.
  - Then, to 220 psi for 5 minutes.
  - Then, to 590 psi for 24 hours.
- If the pressure drops for any reason other than verifiable temperature fluctuations, check for leaks and repair them. Use soapy water to check for leaks; bubbles will form if joints are not tight.
- 4. Release pressure in pipelines gradually.
- 5. Repair leaks.
- 6. Repeat the previous steps until the pressure remains constant at 145 psi for at least 15 minutes.
- 7. When testing is finished, remove hoses from service ports.

Figure 5. Leak testing pipe connections: Heat pump



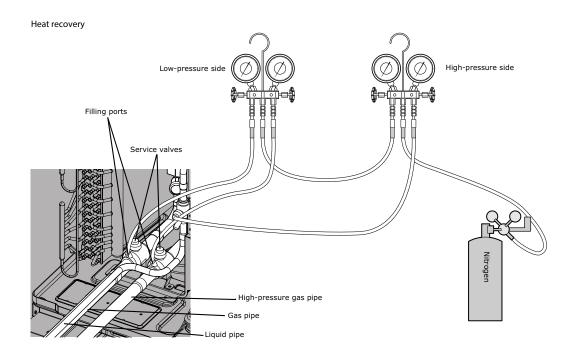
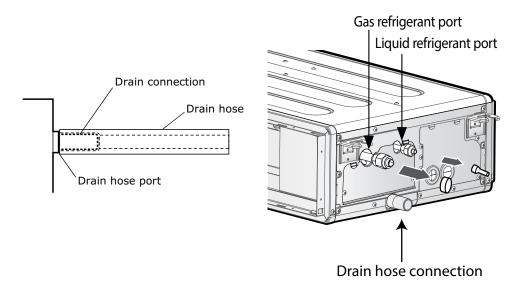


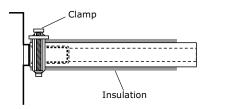
Figure 6. Leak testing pipe connections: Heat recovery

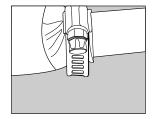
## **Installing the Drain System**

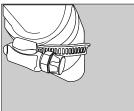
- 1. Push the supplied drain hose as far as possible over the drain hose port.
  - Do not apply excessive force to the piping on the unit side when connecting the drain hose
  - Drain hose port locations differ depending on the unit type.



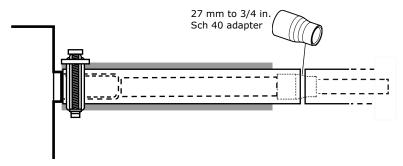
2. Wrap the insulation (supplied) around the drain hose and clamp the connection as tightly as possible until you can see at least 8 holes.







3. Install the drain pipe into the drain hose. Secure it with PVC adhesive and clamps as necessary to ensure a tight fit with no leakage.



4. Refer to appropriate figure for installing the drain pipe.

Unit: inch

Air vent

11-13/16

7-7/8

39-3/8-59

Hanger

Note: Installa U-trapat the end of the drain pipe to prevent odors.

Figure 7. Drain pipe installation

#### **Centralized Drainage**

If the installation requires more than three indoor units, install the main air vent at the front of the indoor unit that is farthest from the main drain. It may be necessary to install individual air vents to prevent water flowing back to each indoor unit.

Hanger

39–59 in.

Main air vent

13 in. min. 22 in. max.

Ceiling

Centralized horizontal drainpipe (more than 1/100 slope)

Figure 8. Centralized drain pipe installation

#### **Testing the Drainage**

After completing the installation, test the drainage to make sure there are no leaks:

- 1. Operate the unit in cool mode.
- 2. Remove drain pump cover.
- 3. Squirt water into the drain pan (see figure).
- 4. Confirm that the water flows out through the drain hose and that no leakage occurs at any of the connections.
- 5. Reassemble the drain pump cover.

#### Insulation

After determining that there are no leaks in the refrigerant pipes or drainage hose, insulate them as described in the following sections.

## **Insulating Refrigerant Pipes**

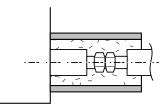
1. Use the table below to select the insulation size according to pipe size.

		Insulation, EPDM or NBR (in.)		
Pipe	Pipe size (in.)	Standard conditions (86°F [30°C], 85%)	High humidity conditions(a) (86°F [30°C], 85%)	
Liquid pipe	1/4 - 3/8	3/8	3/8	
Liquid pipe	1/2 - 2	1/2	1/2	
	1/4	1/2	3/4	
Cas nino(h)	3/8 - 1	3/4	1	
Gas pipe(b)	1-1/8 - 1-3/4	3/4	1-1/4	
	2	1	1-1/2	

<sup>(</sup>a) When installing insulation in any of the following environments, use insulation required for high humidity conditions:

Buildings with close proximity to bodies of water or hot springs or on the side of a hill in which the building is partly covered by earth; ceilings frequently exposed to moisture such as in restaurants, saunas, swimming pools, and corridors of dormitories or studios near a frequently-used outdoor exit; buildings with no ventilation system.

2. Wrap insulation around the entire surface of each pipe, from the indoor unit to the outdoor unit, overlapping insulation to avoid gaps. Clamp insulation tightly to pipe.



• Do not wrap the gas and liquid refrigerant pipes together.





- Avoid compressing the insulation as much as possible.
- Be sure there are no cracks or deformities in the insulation at bends in pipes.
- If necessary double the insulation to prevent condensation from forming in warm or humid areas.
- · Cut off excess insulation.

## **Insulating the Drain Line**

Insulate (field supplied) the entire surface of the drain pipe that is inside the building, including the connection between the drain line and drain stub. Clamp tightly.

<sup>(</sup>b) Internal temperature of gas pipe is higher than 248°F (120°C).

## Wiring the Unit

#### **A** WARNING

#### Hazardous Voltage!

Failure to disconnect power before servicing could result in death or serious injury. Disconnect all electric power, including remote disconnects before servicing. Follow proper lockout/tagout procedures to ensure the power can not be inadvertently energized. Verify that no power is present with a voltmeter.

#### NOTICE

#### Use Copper Conductors Only!

Failure to use copper conductors could result in equipment damage as the equipment was not designed or qualified to accept other types of conductors.

- Make all electrical connections in accordance with electrical codes and ordinances.
- Select the power cable in accordance with relevant local and national regulations.
- · Wire size must comply with local and national code.
- Use grade H07RN-F or H05RN-F power cable.
- Connect the power cable into the power cable terminal and fasten it with a clamp.
- Unbalanced power must be maintained within 10% of supply rating among whole indoor units.
- Significantly unbalanced power may shorten the life of the system. If the unbalanced power is greater than 10% of supply rating, the unit will stop and an error code will be generated.
- Connect the power cable to the auxiliary circuit breaker. An all-pole disconnection from the power supply must be incorporated in the field wiring (1/8 in.).
- All wiring must be protected from weather and damage.
- Maintain a distance of 2 in. or more between power and communications cables to prevent interference.
- Maintain a voltage drop of less than 10% between the power source and the unit(s).
- Use an appropriate screwdriver for tightening the terminal screws. A screwdriver with a small head will strip the head and make proper tightening impossible.
- Over-tightening the terminal screws may break them.
- Tightening torque for M4 screws: 0.86-1.06 lbf-ft.
- After making a knockout hole, apply rust-preventive paint to the bare metal around the hole.
- Secure the cable conduit to the outdoor knockout using the proper connector and bushing.
- Proper terminal connectors should be used for all wiring terminal connections.

#### **Power Wiring**

Connect the power cable to terminals 1(L) and 2(N) on each indoor unit. Refer to the following wiring diagrams.

## **Communications Wiring**

Use 18 AWG, 25 pF/ft nom.,  $60.7~\Omega$  impedance, braid or foil shielded, twisted pair for communications wiring. Connect the communications cable from the outdoor unit to the indoor unit at terminals F1 and F2. Connect the communications cable from the indoor units to the wired remote controller at F3 and F4. Refer to the following wiring diagrams.

## **Wiring Diagrams**

Figure 9. Wiring diagram for individual control

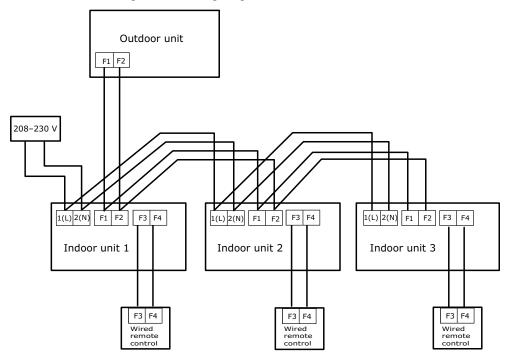
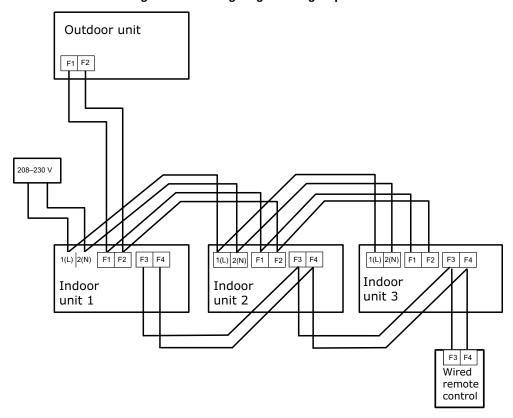


Figure 10. Wiring diagram for group control



## **Configuration**

All indoor units are factory configured. If modifications are required. The VRF Technician Utilities Tool (TUT) is strongly recommended. However, any of the following devices can be used:

- Technician Utilities Tool (TUT) (instructions follow)
- Wireless Remote Control (instructions follow)
- Wired Remote Control (refer to VRF-SVN59\* for instructions)

Note: Configuration changes are not required for typical installations.

#### **Using the Technician Utilities Tool (TUT)**

To change configurations using the VRF Technician Utilities Tool (TUT), follow this procedure:

1. At the Indoor Unit Option Writer screen on the TUT, select the desired option codes by referring to Table 1, p. 28 and Table 2, p. 31.

In addition, use the following table and notes to determine which digits can be modified:

Digit	1	2	3	4	5	6
Installation Option #1	[0]	2	0	0	1	0
Installation Option #2	[0]	5	0	0	0	0

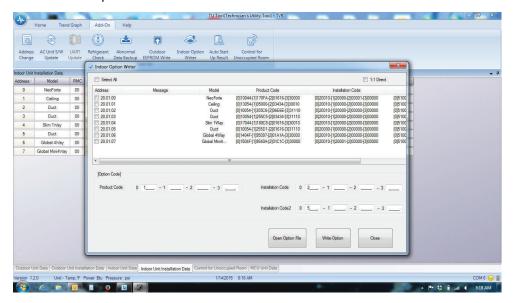
7	8	9	10	11	12
[1]	2	0	0	0	0
[1]	0	0	0	0	0

Digit	13	14	15	16	17	18
Installation Option #1	[2]	0	0	0	0	0
Installation Option #2	[2]	0	0	0	0	0

19	20	21	22	23	24
[3]	0	0	0	0	0
[3]	0	0	0	0	0

#### Notes:

- 1. Digits 1, 7, 13 and 19 (in brackets) are factory set and cannot be changed.
- 2. For Installation Option #1, digit 2 will always be "2". See Table 1, p. 28 for the option code settings.
- 3. For Installation Option #2, digit 2 will always be "5". See Table 2, p. 31 for the option code settings
- 4. Digits shown in black boxes are currently not used and should always be set to "0".
  - 2. To save your settings, select the **Write Option** button. See the figure below for an example of the Indoor Unit Option Writer screen on the TUT.



#### **Using the VRF Wireless Remote Control**

To change configurations of the VRF system using the VRF Wireless Remote Control, follow this procedure:

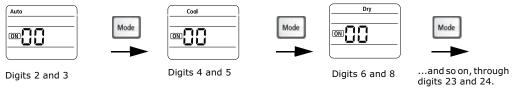
1. Remove the batteries from the remote control, and re-insert them while simultaneously pressing the Temp+ and Temp- buttons (refer to Figure 11, p. 27).

The first 2-digit segment of a 24-digit sequence will appear on the wireless remote control display, as shown:



2. To advance to the next 2–digit segment, press the Mode button (Figure 11, p. 27). Continue pressing the Mode button until the two-digit segment appears that corresponds to the option setting or address setting you want to view or change.

Each 2-digit segment is differentiated from the others by a combination of operation mode (Auto/Cool/Dry...) and ON/OFF icons, as shown below. (See "The 2-Digit Segments," for more detailed information.)



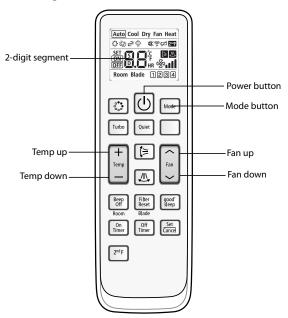
Note: Digits 1, 7, 13, and 19 do not appear and are not used for configuration.

3. To change the value of the left digit on the display, press the Fan down button.

**Note:** Values and their corresponding settings are listed in the following pages of this section of the manual.

- 4. To save the setting, press the Power button twice.
- 5. To restore the wireless remote control to normal operating mode, remove the batteries from the remote control. Then re-insert them.

Figure 11. Wireless remote control



#### **The 2-Digit Segments**

Each 2-digit segment is differentiated from the others by a combination of operation mode and timer on/off icons as shown in Figure 12, p. 28.

Use digit 2 (shown in red in Figure 12, p. 28) to set the wireless remote to Installation Option #1.

Notes:

1. Digits 1, 7, 13, and 19 (shown in green) are factory set and cannot be changed. They do not appear on the display.

2. Digit 2 (shown in red) is used to set the wireless remote to installation Option #1.

3. The digit numbers shown in grae above each digit (Q2, Q3, etc.) and appear on the display.

Figure 12. Two-digit segments in the 24-digit sequence

## **Installation Option #1**

When **digit 2** is set to a value of "2," the options shown in Table 1, p. 28 can be set to the values in the right column.

Table 1. Installation option #1: Digit 2 = 2

Display screen (mode and On/Off)	Digit	Option description	Set digit to
N/A	1	Factory set to 0	Cannot be changed. Not seen in configuration mode.
Auto	2	Installation option #1	2

Table 1. Installation option #1: Digit 2 = 2 (continued)

Display screen				
(mode and On/Off)	Digit	Option description	Set digit to	
Auto	3	Evaporator drying	0: Disabled 1: Disabled 2: Enabled (5 min) 3: Disabled (5 min) 4: Enabled (10 min) 5: Disabled (10 min) 6: Enabled (30 min) 7: Disabled (30 min)	
			<b>Note:</b> When Cooling or Dry mode stops, the indoor fan continues to operate for the number of minutes indicated by each setting.	
Cool	4	Remote temperature sensor/ minimizing fan operation when unit is Thermo Off	Remote temperature sensor  Disabled Dis	
Cool	5	Central control	0: Disabled 1: Enabled	
Dry Dry	6	RPM up	0: Disabled 1: Enabled	
N/A	7	Factory set to 1	Cannot be changed. Not seen in configuration mode.	
Dry	8	Drain pump	0: Disabled 1: Enabled (no delay) 2: Enabled (3-min delay)	
ERRO CE CE	9	Hot water heater	0: Disabled 1: Enabled. Fan is on when hot water heater is turned on. 3; Enabled. Fan is turned off when hot water heater is turned on with cooling only IDU.	
N/A	10	Not used	N/A	
Heat CON CONTROL OF THE PROPERTY OF THE PROPER	11	Adjusted EEV position of Thermo Off unit	0: Default EEV position 1: Reduced EEV position (noise decrease setting)	
N/A	12	Not used	N/A	
N/A	13	Factory set to 2	Cannot be changed. Not seen in configuration mode.	
Auto	14	External control relay	0: Disabled 1: On/Off control 2: Off-only control 3: Window on/off control	

Table 1. Installation option #1: Digit 2 = 2 (continued)

Display screen (mode and		Option		
On/Off)	Digit	description		Set digit to
Auto GFF G	15	External control output/ External heater signal/ Cooling operation signal/ Free cooling control signal(b)	0: External control (Thermo On) 1: External control (Operation On) 2: External heater signal (Fan on)(c) 3: External heater signal (Fan off)(d) 4: Cooling operation signal(e) 5: Free Cooling control (Cooling The 6: Free Cooling control (Cooling/Dry	rmo On)
Cool	17	Buzzer	0: Enabled 1: Disabled	
Dry OFF	18	Filter timer (hours of use)	2: 1000 6: 2000	
N/A	19	Factory set to 3	Cannot be changed. Not seen in conf	figuration mode.
Dry OFF	20	Associating wireless remote control with indoor unit(s)	0, 1: Channel 1 2: Channel 2 3: Channel 3 4: Channel 4	
			Heat setting compensation	Removing condensate in heating mode <sup>1</sup>
			0: Disabled	Disabled
			1: 3.6°F (2°C)	Disabled
Fan			2: 9°F (5°C)	Disabled
	21	Heat setting compensation	3: Disabled	Enabled
			4: 3.6°F (2°C)	Enabled
			5: 9°F (5°C)	Enabled
				um), even after the indoor unit is turned off, to runit that has switched from cooling to heating nodels only.
Fan	22	Adjusted EEV position of Thermo Off unit during oil return/defrost mode	0: Default EEV position 1: Reduced EEV position (noise decrease setting)	
N/A	23	Not used	N/A	
N/A	24	Not used	N/A	

<sup>(</sup>a) Minimizes fan operation when unit is Thermo Off. Fan operates for 20 seconds at an interval of 5 minutes in Heat mode. Fan stops or operates in Ultra Low in Cooling mode when unit is Thermo Off.

<sup>(</sup>b) Digit 15 requires that an external contact interface module be connected. Refer to VRF-SVN54.

<sup>(</sup>c) When used as external heater On/Off signal, the fan runs continually when the external heater is On.

<sup>(</sup>d) When used as external heater On/Off signal, the fan is Off when the external heater is On with indoor unit in Cooling Only. (For Cooling Only mode, install the mode selector (TVCTRLTCMC2000) on the outdoor unit and set it to Cooling mode.) If the fan is set to Off and the unit is in Cooling Only mode, an external sensor or wired remote controller is required to detect the current indoor temperature.

<sup>(</sup>e) When the indoor unit is in Cooling or Dry mode, the contacts are closed.

## **Installation Option #2**

#### **A** WARNING

#### Fire Hazard!

Failure to follow instructions below could result in death or serious injury, and property damage.

Do not install an electric heater in the airflow channel of a ducted VRF indoor unit.

When digit 2 is set to a value of "5," the options shown in the following table can be changed to the values in the right column.

Table 2. Installation option #2: Digit 2 = 5

Display screen (mode and On/Off)	Digit	Option description	Set digit to
N/A	1	Factory set to 0	Cannot be changed. Not seen in configuration mode.
Auto	2	Installation option #2	5
Auto	3	Auto Changeover (Heat Recovery or Cooling Only)	0: Follow product option 1: Auto Changeover enabled (see Figure 13, p. 34(a). 2: Cooling Only enabled (see Figure 13, p. 34)(b).
Cool	4	Heat deadband <b>Note:</b> Applies only when digit 3 is set to "1" (Auto Changeover mode is enabled).	0: Disabled 1: 0.9°F (0.5°C) 2: 1.8°F (1°C) 3: 2.7°F (1.5°C) 4: 3.6°F (2°C) 5: 4.5°F (2.5°C) 6: 5.4°F (3°C) 7: 6.3°F (3.5°C)
Cool	5	Cooling deadband <b>Note:</b> Applies only when digit 3 is set to "1" (Auto Changeover mode is enabled).	0: Disabled 1: 0.9°F (0.5°C) 2: 1.8°F (1°C) 3: 2.7°F (1.5°C) 4: 3.6°F (2°C) 5: 4.5°F (2.5°C) 6: 5.4°F (3°C) 7: 6.3°F (3.5°C)
Dry Dry	6	Standard for Auto Changeover (Heating to Cooling)  Note: Applies only when digit 3 is set to "1" (Auto Changeover mode is enabled).	0: 1.8°F (1°C) 1: 2.7°F (1.5°C) 2: 3.6°F (2°C) 3: 4.5°F (2.5°C) 4: 5.4°F (3°C) 5: 6.3°F (3.5°C) 6: 7.2°F (4°C) 7: 8.1°F (4.5°C)
N/A	7	Factory set to 1	Cannot be changed. Not seen in configuration mode.
Dry DS C	8	Standard for Auto Changeover (Cooling to Heating) <b>Note:</b> Applies only when digit 3 is set to "1" (Auto Changeover mode is enabled).	0: 1.8°F (1°C) 1: 2.7°F (1.5°C) 2: 3.6°F (2°C) 3: 4.5°F (2.5°C) 4: 5.4°F (3°C) 5: 6.3°F (3.5°C) 6: 7.2°F (4°C) 7: 8.1°F (4.5°C)

Table 2. Installation option #2: Digit 2 = 5 (continued)

Display screen (mode and On/Off)	Digit	Option description	Set	digit to	
Fan OBI	9	Time required for mode change <b>Note:</b> Applies only when digit 3 is set to "1" (Auto Changeover mode is enabled).	0: 5 minutes 1: 7 minutes 2: 9 minutes 3: 11 minutes 4: 13 minutes 5: 15 minutes 6: 20 minutes 7: 30 minutes		
Fan ON)	10	Compensation option for height or pipe length difference between indoor units.	0: Use default value 1: Use when height or pipe length 2: Use when height or pipe length		
Meat (ON)	11	VRF Multi-Function Control	0: Disabled (default) 2: Enabled		
N/A	12	Not used	N/A		
N/A	13	Factory set to 2	Cannot be changed. Not seen in co	onfiguration mode.	
N/A	14	Not used	N/A		
N/A	15	Not used	N/A		
N/A	16	Not used	N/A		
N/A	17	Not used	N/A		
Heat (ON)	18 <sup>(e)</sup>	Control variables for auxiliary heat  Important: See fire hazard warning (at the top of this table) regarding improper installation location of an electric auxiliary heater in ducted indoor units.	Set temperature for auxiliary heat On  0: No temperature offset  1: No temperature offset  2: No temperature offset  3: 2.7°F (1.5°C)  4: 2.7°F (1.5°C)  5: 2.7°F (1.5°C)  6: 5.4°F (3.0°C)  7: 5.4°F (3.0°C)  8: 5.4°F (3.0°C)  9: 8.1°F (4.5°C)  A: 8.1°F (4.5°C)  B: 8.1°F (4.5°C)  C: 10.8°F (6.0°C)  E: 10.8°F (6.0°C)	Time delay for auxiliary heat On No delay 10 minutes 20 minutes No delay 10 minutes 20 minutes No delay 10 minutes No delay 10 minutes 20 minutes No delay 10 minutes No delay 10 minutes 20 minutes No delay 10 minutes 20 minutes 20 minutes	
N/A	19	Factory set to 3	Cannot be changed. Not seen in co	onfiguration mode.	
N/A	20	Not used	N/A		
N/A	21	Not used	N/A		
N/A	22	Not used	N/A		

Table 2. Installation option #2: Digit 2 = 5 (continued)

Display screen (mode and On/Off)	Digit	Option description	Set o	digit to
Heat	23	Forcing fan operation for heating and cooling	Cooling: Fan Setting  0: Disabled 1: Disabled 2: Disabled 3: Disabled 4: Enabled (Fan: user setting) 5: Enabled (fan: user setting) 6: Enabled (Fan: user setting) 7: Enabled (Fan: user setting) 8: Enabled (Fan: user setting) 9: Enabled (Fan: High) 9: Enabled (Fan: High) A: Enabled (Fan: High) B: Enabled (Fan: Low) C: Enabled (Fan: Low) E: Enabled (Fan: Low) F: Enabled (Fan: Low)	Heating: Fan Setting  Disabled Enabled (Fan: User setting) Enabled (Fan: High) Enabled (Fan: Low) Disabled Enabled (Fan: User setting) Enabled (Fan: User setting) Enabled (Fan: High) Enabled (Fan: Low) Disabled Enabled (Fan: User setting) Enabled (Fan: High) Enabled (Fan: High) Enabled (Fan: Low) Disabled Enabled (Fan: High) Enabled (Fan: User setting) Enabled (Fan: User setting) Enabled (Fan: High) Enabled (Fan: Low)
N/A	24	Not used	N/A	

<sup>(</sup>a) Up to 8 IDUs can be accommodated on a single MCU port under the following conditions: IDUs cannot exceed 54 MBH, mode master control must be used, wired controllers must be used.

<sup>(</sup>b) Cooling Only operation (HR only) must be selected on HR systems that have a direct connection (no MCU) to main liquid and gas lines.

<sup>(</sup>c) Height difference between the indoor unit being configured and the lowest indoor unit is > 98.4 ft, or pipe length difference between the outdoor unit and the furthest indoor unit and the outdoor unit and the indoor unit being configured is > 360.9 ft

<sup>(</sup>d) Height difference between the indoor unit being configured and the lowest indoor unit is 49.2–98.4 ft, or pipe length difference between the outdoor unit and the furthest indoor unit and the outdoor unit being configured is 164–360.9 ft. **Example:** If the unit being configured is 60 ft away from the outdoor unit, and the furthest in door unit is 300 ft from the outdoor unit, the pipe length difference is 240 ft (300-60=240), so Digit 10 should be set to "2."

<sup>(</sup>e) Heater operation when Installation Option #1 digit 15 is set to enable external heater. Set Installation Option #2 digit 18 to desired offset (see external contact control board installation instructions: VRF-SVN54\*).

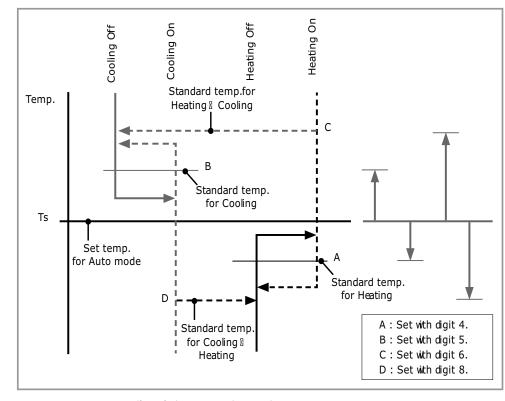


Figure 13. Heat recovery unit operating in Auto Changeover mode (Installation Option #2, digit

Note: Minimum compressor off time for heating or cooling is set by Digit 9.

### **External Static Pressure Configuration Settings**

The configuration settings in the following table correspond to the unit model and static pressure values. The factory default setting is the lowest value for each model.

With its phase control motor, you can adjust the indoor unit fan speed depending on the installation condition. If the external static pressure is high so that the duct becomes longer or if the external static pressure is low so that the duct becomes shorter, adjust the fan speed by referring to the following table.

Model	Static pressure	Configuration setting
	in H <sub>2</sub> O	
	0≤ SP ≤0.04	010054-1E5060-201616-331101
	0.04< SP ≤0.12	010054-1E50D4-201616-331101
	0.12< SP ≤0.20	010054-1E5437-201616-331101
4TVD0007**	0.20< SP ≤0.30	010054-1E54AA-201616-331101
	0.30< SP ≤0.40	010054-1E581E- 201616-331101
	0.4< SP ≤0.50	010054-1E5972- 201616-331101
	0.5< SP ≤0.60	010054-1E59C5- 201616-331101
	0≤ SP ≤0.04	010054-1E5060-201C1C-331101
	0.04< SP ≤0.12	010054-1E50D4-201C1C-331101
	0.12< SP ≤0.20	010054-1E5437-201C1C-331101
4TVD0009**	0.20< SP ≤0.30	010054-1E54AA- 201C1C-331101
	0.30< SP ≤0.40	010054-1E581E- 201C1C-331101
	0.4< SP ≤0.50	010054-1E5972- 201C1C-331101
	0.5< SP ≤0.60	010054-1E59C5- 201C1C-331101
	0≤ SP ≤0.04	010054-1E5072- 202323-331102
	0.04< SP ≤0.12	010054-1E50D6- 202323-331102
	0.12< SP ≤0.20	010054-1E5449- 202323-331102
4TVD0012**	0.20< SP ≤0.30	010054-1E54BD- 202323-331102
	0.30< SP ≤0.40	010054-1E5911- 202323-331102
	0.4< SP ≤0.50	010054-1E5976- 202323-331102
	0.5< SP ≤0.60	010054-1E59CA- 202323-331102
	0≤ SP ≤0.04	010054-1E5095- 202C2C-331103
	0.04< SP ≤0.12	010054-1E50F9- 202C2C-331103
	0.12< SP ≤0.20	010054-1E545D-202C2C-331103
4TVD0015**	0.20< SP ≤0.30	010054-1E55D3-202C2C-331103
	0.30< SP ≤0.40	010054-1E5938- 202C2C-331103
	0.4< SP ≤0.50	010054-1E598C- 202C2C-331103
	0.5< SP ≤0.60	010054-1E5AD0- 202C2C-331103
	0≤ SP ≤0.04	010054-1E5438- 203535-331104
	0.04< SP ≤0.12	010054-1E549B- 203535-331104
	0.12< SP ≤0.20	010054-1E54FF- 203535-331104
4TVD0018**	0.20< SP ≤0.30	010054-1E5944- 203535-331104
	0.30< SP ≤0.40	010054-1E59A9- 203535-331104
	0.4< SP ≤0.50	010054-1E59EC- 203535-331104
	0.5< SP ≤0.60	010054-1E5E30- 203535-331104

Model	Static pressure	Configuration setting
	in H <sub>2</sub> O	
	0.12≤SP≤0.2 0	010054-1E54BB- 204646-331115
	0.20< SP≤0.30	010054-1E581F- 204646-331115
	0.30< SP≤0.40	010054-1E5973- 204646-331115
4TVD0024**	0.40< SP≤0.50	010054-1E59C6- 204646-331115
	0.50< SP≤0.60	010054-1E5D1A- 204646-331115
	0.60< SP≤0.70	010054-1E5D6D- 204646-331115
	0.70< SP≤0.80	010054-1E5EA0- 204646-331115
	0.12≤SP≤0.2 0	010054-1E55C0- 204F4F-331115
	0.20< SP≤0.30	010054-1E5924- 204F4F-331115
	0.30< SP≤0.40	010054-1E5989- 204F4F-331115
4TVD0027**	0.40< SP≤0.50	010054-1E59DC- 204F4F-331115
	0.50< SP≤0.60	010054-1E5E20- 204F4F-331115
	0.60< SP≤0.70	010054-1E5E63- 204F4F-331115
	0.70< SP≤0.80	010054-1E5EB7- 204F4F-331115
	0.12≤SP≤0.2 0	010054-1E55D3- 205858-331116
	0.20< SP≤0.30	010054-1E5938- 205858-331116
	0.30< SP≤0.40	010054-1E598C- 205858-331116
4TVD0030**	0.40< SP≤0.50	010054-1E5AE1- 205858-331116
	0.50< SP≤0.60	010054-1E5E35- 205858-331116
	0.60< SP≤0.70	010054-1E5E78- 205858-331116
	0.70< SP≤0.80	010054-1E5ECC- 205858-331116
	0.12≤SP≤0.2 0	010054-1E542A- 206969-331124
	0.20< SP≤0.30	010054-1E546C- 206969-331124
	0.30< SP≤0.40	010054-1E55B0- 206969-331124
4TVD0036**	0.40< SP≤0.50	010054-1E55F3- 206969-331124
	0.50< SP≤0.60	010054-1E5936- 206969-331124
	0.60< SP≤0.70	010054-1E597A- 206969-331124
	0.70< SP≤0.80	010054-1E59BD- 206969-331124
	0.12≤SP≤0.2 0	010054-1E548D- 208D8D-33112A
	0.20< SP≤0.30	010054-1E55C0- 208D8D-33112A
	0.30< SP≤0.40	010054-1E55F2- 208D8D-33112A
4TVD0048**	0.40< SP≤0.50	010054-1E5935- 208D8D-33112A
	0.50< SP≤0.60	010054-1E5989- 208D8D-33112A
	0.60< SP≤0.70	010054-1E59CC- 208D8D-33112A
	0.70< SP≤0.80	010054-1E5D0F- 208D8D-33112A

## **Discharge Air Temperature Notes**

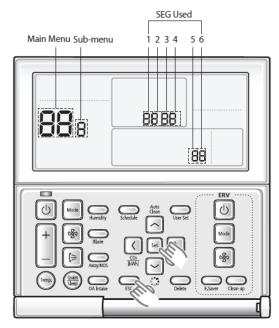
When using discharge air temperature control:

 The target discharge air temperature setpoint can be set using the wired remote controller (refer to the wired remote controller installation guide: VRF-SVN59).

- The discharge air temperature adjusts to meet the discharge air temperature setpoint only
  when the indoor unit is enabled. The indoor unit is enabled by the remote temperature sensor
  and is based on the space temperature setpoint.
- External conditions and or protective controls may prevent the discharge air temperature control from satisfying the discharge air temperature setpoint.

**Note:** Discharge air temperature control for ducted units can be enabled using the VRF System Controller (does not apply to AHU kit).

### **Automatic Air-Volume Function**



- 1. Press the Set and ESC button at the same time for 3 seconds. A Main menu displays.
- Press the UP or DOWN buttons to select 8. Press the Right Arrow button to enter a Submenu setting screen.
- 3. Press the **UP** or **DOWN** buttons to select **2**, and then press the **Right Arrow** button to enter an automatic air-volume setting screen.
- 4. Press the UP or DOWN buttons to select 1 to enable automatic air-volume operation.
- 5. Select mode No. 8.2, and set to "1".
- Press the Set button, then the air conditioning unit will start the fan operation for Automatic Air-Volume adjustment.
  - Do not adjust the dampers during fan operation for the Automatic Air-Volume adjustment.
- 7. Press ESC button to escape setting mode.
  - (During the automatic air-volume adjustment (Main Menu) will be displayed repetitively.)
- 8. After 1 to 8 minutes, the air conditioning unit stops operating automatically when Automatic Air-Volume adjustment has been carried out (fan operation icon will be off.)
- 9. When the air conditioning unit has stopped, check the Mode No. 8.1 is "1" for completion of Automatic Air-Volume.

If the Mode No. 8.1 is "0", Automatic Air-Volume adjustment is fail. Adjust the fan speed by referring the External Static Pressure table.

Main menu code	Sub menu code	Option description	Digit	Facto- ry default set- tings	Set digit to
8	1	Automatic air volume state return	1	0	0: Off (fail or disable) 1: Completion 2: Run automatic air volume
	2	Automatic air volume operation	1	0	0; Disable 1: Enable

#### Notes:

- If the coil is wet, run the unit for 2 hours with fan only to dry the coil.
- The air filter is properly attached into the air passage on the air suction side of the air conditioning unit.
- Adjust the inlet and outlet dampers to the designed airflow rate.
- If using booster fans (an outdoor air processing unit or ERV via duct), do not use the Automatic Air-Volume function.
- If the duct configurations have been changed, the automatic air-volume function will perform again.
- Automatic Air-Volume can be used within the range of rated voltage 220V/230V/240V ±5V. If the product needs to be installed in the condition that is out of the rated voltage stated above, additional setting with installation option is required.

# **Operation**

Before operating the unit, familiarize yourself with the following operation information.

## **Internal Protections**

Internal protections operate if an internal fault occurs in the unit.

Туре	Description
Cold air dump	The internal fan will be off to prevent a cold air dump when the heat pump is in defrost mode.
Defrost cycle	The internal fan will be off to prevent a cold air dump when the heat pump is in defrost mode.
Anti-short cycle timer	The compressor observes a 3-minute off time when cycling power to the unit or after an outage.

**Note:** If the heat pump is operating in Heat mode, a defrost cycle is activated to remove frost from an outdoor unit that may have accumulated at low temperatures. The internal fan is switched off automatically and restarted only after the defrost cycle is completed.

# **Operating Ranges**

For efficient use, operate the unit within the ranges shown in this table.

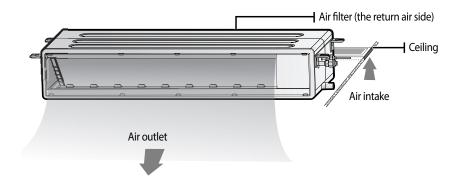
Mode	Indoor temperature	Outdoor temperature	Indoor humidity
Cooling	23°F (5°C) to 118°F (48°C)	64°F (18°C) to 90°F (32°C)	80% or less
Heating	-4°F (-20°C) to 75°F (24°C)	81°F (27°C) or less	_
Drying	23°F (-5°C) to 118°F (48°C)	64°F (18°C) to 90°F (32°C)	_

**Note:** The standard temperature for heating is  $45^{\circ}F$  (7°C). If the outdoor temperature drops to  $32^{\circ}F$  (0°C) or below, the heating capacity can be reduced depending on the temperature condition. If the indoor cooling temperature is set higher than  $90^{\circ}F$  ( $32^{\circ}C$ ), the unit will not cool to its full capacity.

# **Operating Mode for Heat Pump Systems**

For heat pump systems, the main indoor unit controls whether the system operates in heating or cooling. If the main indoor unit calls for heating and sub-indoor units calls for cooling, the main indoor unit (and any other sub-indoor units that call for heating) will operate in heating mode, and the sub-indoor units that call for cooling will do nothing.

# **Components**



**Note:** Your unit and display may look slightly different from the illustration shown above, depending on the model.

# **Operating Tips**

Cooling	If the outside temperature is much higher than the selected indoor temperature, it may take longer than expected to achieve the desired temperature. Avoid making extreme changes in the temperature setting. This practice wastes energy and does not cool the room faster.	
Heating	Because the unit heats the room by removing heat energy from outdoor air, the heating capacity may decrease when outdoor temperatures are extremely low. If the unit provides insufficient heat, use an additional heating source in combination with the unit.	
Defrost	When the unit runs in Heat mode, frost may form due to the temperature difference between the unit and the outside air. If this happens:	
	The unit stops heating.	
	The unit will operate automatically in Defrost mode for 10 minutes.	
	The steam produced on the outdoor unit in Defrost mode is safe.  No intervention is required; after about 10 minutes, the unit will resume normal operation.  The unit will not operate when it starts to defrost.	
Fan	The fan may not operate for 3–5 minutes after turning on the unit, to prevents cold air from blowing on occupants while the unit is warming up.	
High indoor and outdoor temperature	If both indoor and outdoor temperatures are high and the unit is running in Heat mode, the outdoor unit fan and compressor may stop at times. This is normal; wait until the unit turns on again.	
Power failure	A power failure will cause the unit to stop operating. When power returns, the unit will automatically resume operation.	
Minimum off timer	If the unit has just been turned on, it will not produce cool/warm air for 3 minutes. This delay mechanism protects the outdoor unit compressor.	

# **Maintenance**

## **Cleaning the Exterior**

Use a dry or damp cloth to wipe the surface of the unit as needed. If necessary, use mild soap and water on a damp cloth. Use a soft brush to remove dirt from the coil.

#### **A** WARNING

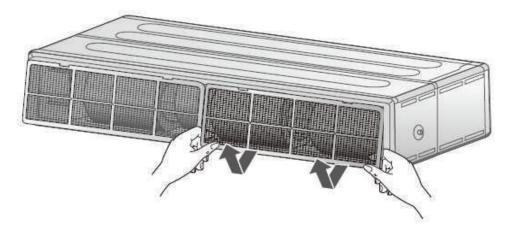
### Risk of Fire and Equipment Damage!

Failure to follow instructions below could cause a fire which could result in death, serious injury, and equipment damage.

Do NOT use benzene or other flammable solvents to clean the unit. Wipe the unit with a dry or damp cloth. Use mild soap and water if necessary.

# **Cleaning the Air Filter**

1. The air filter is accessible from the back of the unit. Remove it by lifting up on the grille.



2. Clean the air filter with a vacuum or soft brush. If the dust is too thick, rinse them under running water and dry in a well-ventilated area.

**Note:** Drying the air filter in a confined or humid area may cause odors to develop. If odors occur, re-clean and dry it in a well-ventilated area.

3. Slide the air filter back to its original position.

### **Periodic Maintenance Checks**

Refer to the schedule given in Table 3, p. 41 for proper unit maintenance.

**Note:** If the unit will not be used for an extended period of time, operate it in Fan mode for 3–4 hours to thoroughly dry it and then disconnect the power plug. Moisture left in the components can cause odors and internal damage.

Table 3. Maintenance schedule

Description	Monthly	Every 4 months	Annually	As needed
Clean the air filter as directed or when the filter indicator lights up on the remote controller. <sup>(a)</sup>	Х			
Clean the condensate drain pan.(b)			Х	

Table 3. Maintenance schedule (continued)

Description	Monthly	Every 4 months	Annually	As needed
Thoroughly clean the heat exchanger.(b)			Х	
Clean the condensate drain pipe.(b)		Х		
Replace remote control batteries.(b)				Х

<sup>(</sup>a) The described operations should be performed more frequently if the area of installation is very dusty.
(b) These operations must always be performed by qualified personnel. For more detailed information, see the installation

# **Troubleshooting**

Refer to the following table for solutions to common problems.

Table 4. Solutions to common problems

Problem	Solution				
The unit does not operate immediately after restarting it.	The anti-short cycle timer prevents the unit from operating immediately to keep it from overloading. The unit will start in 3 minutes.				
The unit does not operate.	Verify the following:  The main power is properly installed.  There has not been a power failure.  The circuit breaker is switched on/fuses are good.				
The temperature does not change.	Verify that the unit is not operating in Fan mode. If it is, select a different mode.				
The unit is not producing warm/cool air.	<ul> <li>Verify the following:</li> <li>Temperature setting on remote control is higher/lower than the current temperature.</li> <li>Air filter is not clogged with dirt.</li> <li>If the unit has just been turned on, wait 3 minutes for the antishort cycle timer to expire.</li> <li>Air flow is unobstructed.</li> <li>Line size and length is correct and does not exceed factory recommendations.</li> <li>Operating mode is heat/cool.</li> <li>If unit is not producing warm air, ensure it is not set to Cool mode.</li> <li>Remote control is not for a cooling-only unit.</li> <li>That the unit has not been installed in direct sunlight. If so, hang curtains or shades on windows to filter the sun and increase unit efficiency.</li> </ul>				
The fan speed does not change.	Verify that Auto or Dry mode is selected. Either of these modes automatically adjust the fan speed.				
Timer function does not work.	Press the Power button on the remote control after setting the time.				
Odors permeate the room during operation.	Verify the origin of the odor. Operate the unit in Fan mode or open the windows to air out the room.				
The unit makes a bubbling sound.	A bubbling sound may be heard when the refrigerant is circulating through the indoor unit during certain system operating conditions, which should normally be of short duration.				
Water is dripping from the air flow blades.	If the unit has been running for an extended period of time with the blades fully open, adjust the blades to mid-position to alleviate condensation formation.				
The hand-held remote control is not working.	Verify that:  Batteries are not depleted.  Batteries are correctly installed.  Nothing is blocking the remote control sensor.  No strong fluorescent or neon lighting is near the unit, which may interrupt the				
The unit does not turn on/off with the wired remote control.	Ensure that the wired remote control is not set for Group Control.				
Indicators on the digital display flash.	Press the Power button on the remote control to turn the unit off. Then switch the circuit break off and then on again.				

### **Error Codes**

As a protection strategy, the unit will stop operating if an error code is generated. If the unit is turned on before the problem is resolved, the error code will re-appear and the unit will stop operating again.

For interpreting error codes, refer to the list of error codes in the Technician Utilities Tool (TUT) or the Service Manual for VRF Outdoor and Indoor Units (VRF-SVM046\*).



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